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HIGH-FIVE WITH VIVACITY

Save time and reduce anxiety by partnering with Vivacity Tech to source parts and better manage the repair life-cycle of your district's device fleet.

2



TALK THROUGH THE DETAILS

Meet with one of our Repair Strategy experts to discuss your needs and how Vivacity can assist. Learn about our white glove services, turnaround times, and the types of devices we service (Chromebooks, iPads, and Macbooks).

3



SEND IN YOUR DEVICES

You'll pay a single price for your entire fleet's repairs. Send us devices in bulk or one at a time.

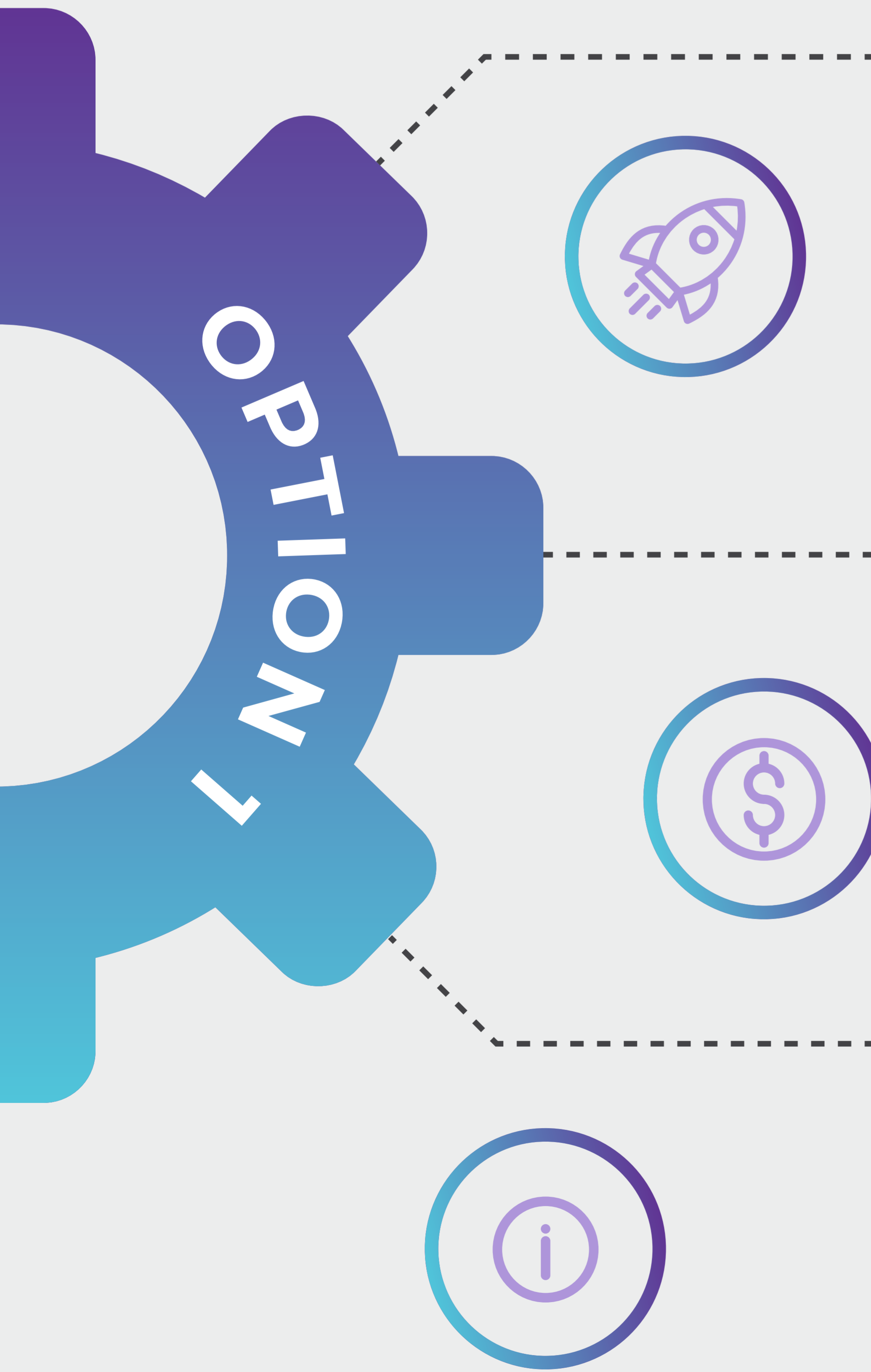
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THE REST IS UP TO US!

Focus on other projects and relax knowing Vivacity's got you covered!

OUT-OF-WARRANTY REPAIR



HOW DOES IT WORK?

- Vivacity Will Help Set Up Your Organization in Dream (Vivacity's Asset Management System)
- Submit Your Ticket(s)*
- Request a Shipping Label
- Send Your Device(s)
- Approve/Deny Repairs After Estimates Have Been Created in Dream

* If a repair is denied, a \$15 service charge will be added for intake and/or diagnostics

HOW DOES PRICING WORK?

- Cost of Part(s)
- \$15 2-Way Shipping per Device
- Hourly Labor

OTHER CRITICAL DETAILS

- Dedicated Success Team Member
- Vivacity Can Pre-Ship Bulk Boxes to Any School Location
- Send up to 50 Devices at a Time

*\$10 Diagnostic Fee per Device if a Ticket is Not Submitted