

VIVACITY TECH BUY BACK

RECOVER. REVIVE. REUSE.

PRODUCTS WE PURCHASE

Minimum of 50 Units



Macbooks/Chromebooks



iPads/Tablets



Phones



Additional Technology



IN PARTNERSHIP WITH



The **R2** certification requires that we recycle and dispose of all electronic equipment following the highest standards for environmental protection, data privacy and wiping, as well as facility and workforce safety.



The **ISO 14001** certification focuses on environmental management systems, which allows us to have full visibility of our environmental impact. **ISO 45001** also focuses on the occupational health and safety of our team. **ISO 9001** focuses on customer satisfaction and provides requirements for an organization's Quality Management System (QMS).

4-STEP PROCESS

The Buyback process is quick and easy! We communicate from beginning to end to keep customers in the loop about their devices.

To get started, follow these simple steps:

1 REQUEST A QUOTE

Once information is provided, a quote will be sent within 48 hours of inquiry.



2 AGREEMENT

Roles and responsibilities are clearly laid out in the agreement. After both parties review and sign, pick up will be scheduled.



3 LOGISTICS

Free shipping and packaging materials. On-site assistance as needed.



4 PAYMENT AND REPORTING

A detailed report of serial numbers and condition per device will be provided.



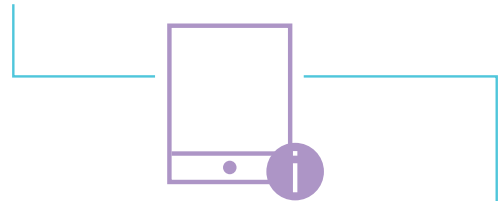
DETAILED REPORTING

To ensure full transparency with partners, a full **reconciliation report** will be provided with the audit & inspection process.

This report includes:

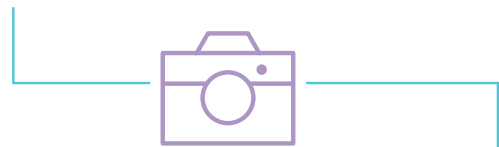
1 DEVICE INFORMATION

We document all the information about the device including the manufacturer, model, year, and processor.



2 COSMETIC TESTING

Cosmetic damages and blemishes on the device that may or may not affect functionality are noted and investigated to gather all information about the integrity of the device.



3 FUNCTIONAL TESTING

We test the functionality of everything the device should be able to do to be sure everything is working properly.



4 TECHNICAL NOTES

Our technician will provide notes taken during the testing and reporting phase to help customers understand how and why grades are selected for their devices.

